

**valentina pavel**

(F, 37, Tulcea, married)

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#### BestMatch

operator call center, agente servizio clienti – lavoro da casa, operator call center limba italiana, tehoredactor calculator, operatori call center romania - proiect u.e., secretara, colaboratori culegere date online

#### Career goal

*writing / speaking skills in english language , advanced level, call center activity*

Targeted job: Full time, Part time

Desired activity domains: Marketing; Institutions / Liberal professions

Desired job locations: Tulcea

Willing to travel: No

#### Experience

**call center agent** (Full time)

Period: January 2010 - present (4 years and 11 months)

Company and location: xl world, Tulcea

Job domain / occupation: IT / Telecom

*promotions , selling services , signing contracts, telesales, tele marketing, outbound line for italy, telecom italy, promotional activity*

**INSURANCE consultant** (Full time)

Period: January 2003 - present (11 years and 11 months)

Company and location: GRAWE ROMANIA ASIGURARE SA, BUCURESTI

Job domain / occupation: Finance

*call center activity, office activity, phone calls, fax, e mail, set up for appointments with potential clients, promotion and advertising for the financial products, life insurance, health insurance, home insurance*

**teacher** (Full time)

Period: May 2003 - August 2004 (1 years and 3 months)

Company and location: elementary school, BUCURESTI

Job domain / occupation: Finance

*teaching english language to children*

#### Education

**University (graduate)**

philology faculty (2000 - 2004), BUCURESTI

Major: Letters

**College / Postgraduate studies**

public relations college (1997 - 1999), BUCURESTI

Major: Communication and public relations

#### Skills

Driving license: Yes

*english, french, italian*

Spoken foreign languages:

French - Advanced

English - Advanced

Italian - Medium